

Tired of Paying for a Cox Bundle? You've got Options!

Alicante Residents can meet their telecom needs from a variety of telecom service providers.

Telecom Service		Alternate Providers	Cox Bundle
Internet		 AT&T U-verse (800-288-2020) Webpass (1-800-WEBPASS) 	Cox Internet
Landline Telephone		 MagicJack OOMA Vonage Other VOIP telephone services 	And/or Cox Telephone
TV	Local Channels	Alicante Off-Air TV System	
	Video-On-Demand	Streaming TV Providers - examples	A 1/ C -
	Sports (e.g.; ESPN)	Hulu, Netflix, etc.SlingTV (ESPN1, ESPN2, etc.)	 And/or Cox Cable TV
	Premium Content	HBO Now, Showtime, etc.	

Instead of a Cox Bundle, Residents may prefer the features available from Alternate Providers (e.g.; watch movies on your mobile device), or they may select Alternate Providers to save money. The following example shows estimated costs for the Alternate Providers selected:

Telecom Service		Alternate Providers	Estimated Monthly Cost
Internet		<u>Webpass</u>	~ \$60/mn
Landline Telephone		OOMA*	~ \$4/mn
TV	Local Chls: ABC, CBS, PBS, etc.	Alicante Off-Air TV System **	\$0/mn
	Video-On-Demand	Netflix ***	~ \$10/mn
	Sports	SlingTV – ORANGE PLAN *** (ESPN, AMC, CNN, HGTV, Comedy Central, Cartoon Network, History, Disney Channel, ESPN2, ESPN3, TNT, Food Network, TBS, BBC America, A&E, Viceland, Bloomberg TV, etc.)	~ \$20/mn
	Premium Content	HBO Now ***	~ \$15/mn
		Total	~ \$114/mn

^{*} Requires purchase of OOMA box. See OOMA website for details.

More info: www.alicantehoa.com \rightarrow Owner Services \rightarrow OMC Bulletins

www.vivoportal.com → Documents → Association Documents → OMC Bulletins

^{**} Requires one-time connection fee. See below bulletin for details.

^{***} Requires purchase of streaming device (Roku, Apple TV, etc.) or use of SmartTV. See below bulletin for details.



Alicante Residents who'd like to cancel their Cox Bundles may find the following steps helpful:

Step	Description	More Info	Setup
1	Choose your alternate Internet service provider.	 Internet service is required for the alternate Landline Telephone services. If you'll use Streaming TV Services (Hulu, Netflix, SlingTV, HBO Now, etc.) suggest your Internet speed be at least 10.0 Megabits per second. 	Internet service provider's technician will setup.
2	 If you want a Landline Telephone: Choose and install your alternate Landline Telephone service. Request your new Landline Telephone Service Provider port your landline phone number from Cox. 	Contact vendors: • MagicJack • OOMA • Vonage • Etc.	You setup, or you may hire a vendor (e.g.; Best Buy's Geek Squad) to handle the setup.
3	If you want to use Alicante's roof antenna to get local TV channels, contact the vendor to make the connections.	See Bulletin: <u>Alicante OMC - Off-Air TV System</u>	Vendor's technician will setup.
4a	Choose your Streaming TV services (e.g.; Hulu, Netflix, SlingTV, HBO Now, Showtime, etc.).		You choose.
4b	Choose your streaming device (Roku, Apple TV, Amazon Fire Stick, Smart TV etc.) that will enable your Streaming TV services.	See Bulletin: <u>Alicante OMC – Streaming TV</u> .	You choose.
4c	Purchase and install your streaming device (Roku, Apple TV, Amazon Fire Stick, Smart TV, etc.).	See this article.	You setup, or you may hire a vendor (e.g.; Best Buy's Geek Squad) to handle the setup.
4d	Register and setup your Streaming TV services (e.g.; <u>Hulu</u> , <u>Netflix</u> , <u>SlingTV</u> , <u>HBO</u> <u>Now</u> , <u>Showtime</u> , etc.).		
5	If you decide you need a DVR	 Some Streaming TV services include a DVR – more info here. Or, buy a DVR as described in this article. 	You setup, or you may hire a vendor (e.g.; Best Buy's Geek Squad) to handle the setup.
6	Cancel Cox Bundle		