

# Bath or Shower Valve Misbehaving?

## This Info May Help Sort Things Out!

In Alicante, a single valve assembly controls the flow of water to tubs or showers. As the handle is rotated, the single valve controls the water temperature and flow rate going to the showerhead or bathtub spout.



A Balancing Cartridge (fits inside the Valve Assembly) enables a single handle to control the water flow.

If you are experiencing any of the below, call a plumber to address:

1. **Steadily dripping water when handle is in “off” position?** This may mean the Balancing Cartridge or the Balancing Cartridge O-rings need to be replaced.
2. **Handle has become difficult to turn?** This likely means the Balancing Cartridge has become fouled with silt carried in the water supply. It may need to be rinsed or replaced.

More info: [www.alicantehoa.com](http://www.alicantehoa.com) → Owner Services → OMC Bulletins  
[www.vivoportal.com](http://www.vivoportal.com) → Documents → Association Documents → OMC Bulletins

# Alicante

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- 3. Hot water is not hot enough?** It may be possible to increase the maximum temperature of the water flowing to the shower/tub by adjusting the Valve Assembly's Temperature Stop.

To address any of the above, the water supply to the condo will need to be turned off. For this reason and due to the risk of flood, call a plumber to address any of these. Given the unique characteristics of high-rise plumbing, the OMC recommends you use a qualified plumber familiar with the plumbing systems in Alicante. You may want to use one of the following:

- Blue Planet Drains & Plumbing: (619) 863-9593 or [plumbersinsandiego.com](http://plumbersinsandiego.com)
- Pro Tec Building Services: (858) 569-1080 or [www.goprotec.com](http://www.goprotec.com)